



**CITY OF NEW BALTIMORE**  
 36535 Green Street, New Baltimore, MI 48047  
 City Clerk, Marcia Shinska • 586-725-2151 • 36535 Green St. New Baltimore, MI 48047

## UTILITY BILLING WATER RATES/FAQ

### RATES:

#### Water Rates:

Water Rate: per thousand gallons \$4.71  
 Water Readiness to Serve: flat quarterly rate \$12.40

#### Sprinkler Meter Rates:

Water Rate: per thousand gallons \$5.28  
 Water Readiness to Serve: flat quarterly rate \$3.10

#### Sewer Rates:

Sewer Rate: per thousand gallons \$7.19  
 Sewer Readiness to Serve: flat quarterly rate \$9.46  
 Debt Service Fee: flat quarterly rate \$67.38

#### Rubbish Rate (Refuse Collection, Recycling, Compost):

Priority Waste  
 Residential Rate: quarterly flat rate \$60.75

#### Meter Charges:

¾" & 5/8" Meter	\$3.13	2" Meter	\$7.69
1" Meter	\$4.03	3" Meter	\$24.46
1 ½" Meter	\$6.19	4" Meter	\$33.69

### RATE EXPLANATIONS:

#### Readiness to Serve Charge:

The amount needed to cover the cost of delivering water, maintaining the system, meter reading, meter installation, water mains and fire hydrant repairs.

#### Commodity Charge (water and sewer usage):

The amount of water used. Sewer charges are based on water usage. Commodity charges cover the cost of treating the water (chemicals, electricity, wages) and total plant operations divided by gallons sold.

#### Meter Charge:

The replacement cost of the meter in 20 years (the expected life of the meter). It is the cost of the household meter divided by the 20-year life of the meter, or the cost of the large commercial meter divided by the 20-year life of the meter.

#### Debt Service Fee:

The restructured fee which has been removed from the former sewer rate fees. The fee is to cover the state revolving fund loan payments each year for the Waste Water Plant.

#### Water Commodity Rate - \$4.71/thousand gallons

7.73% - Administration Costs  
 10.77% - Customer Accounts  
 24.66% - Maintenance Costs  
 56.84% - Plant Operation Costs

#### Water Readiness to Serve Fee - \$12.40/quarter

Covers the cost of keeping the distribution system in good working order.

12.29% - Administration Costs  
 36.05% - Maintenance Costs  
 51.66% - System Network

## UTILITY BILLING FAQ:

*\*Utility bills are quarterly covering three (3) months of usage at a time. You will receive four (4) utility bills a year. Utility bills include water, sewer and rubbish. Usage on your bill will depend on household usage; every household is different.*

### Final Bills:

Final bills need to be requested when an owner/tenant is moving out of a property.

### Payments:

Utility bill payments can be submitted several ways:

- City Hall Drop Box – there are 3 drop boxes located at City Hall – (1) parking lot, (1) front door (1) back door. These are checked several times a day. Payments in the form of check or money order can be left here (*no cash*). If your payment is dropped off after city hours, it will be applied to your account the following morning.
- Cash/Check – cash or check payments can be brought in to the City Hall front counter.
- Credit/Debit Card – credit or debit card payments can be made online ([www.cityofnewbaltimore.org](http://www.cityofnewbaltimore.org) - E Services OR 586-725-2151). Payments can be made up to \$500 with a credit card charge of \$4.95.
- Online Account – an online account can be set up at [www.cityofnewbaltimore.org](http://www.cityofnewbaltimore.org) - E Services. Create an account to get bill/payment reminders, follow usage history, request e-billing, set up automatic payments, etc. E-check and ACH payment can also be set up to avoid any credit card fees.

### Estimated Bills:

If you received an estimated bill, contact the Water Department to have your meter changed at 586-725-7300. There is no additional charge for a meter change. Bills are estimated when the city cannot get a proper reading off of the meter.

### High Bill:

If you are concerned that your water usage/amount is too high, contact the Water Department at 586-725-7300 to schedule an appointment for an investigation of water usage.

### Payment Arrangements/Extensions:

Payment options can be set up by contacting the Utility Billing office at 586-725-2151 ext. 111 or [adietz@cityofnewbaltimore.org](mailto:adietz@cityofnewbaltimore.org). Please contact before the billing due date.

### Penalty Fees:

Penalty fees are automatically applied to any outstanding account balance the day after the billing due date. Fees are 10% of the original bill. **Please Note:** failure to receive bill does not alter the due date or waive the penalty fee.

### Pool Fill Credits:

Residents are eligible for a sewer credit when filling up a pool or hot tub. Get the meter reading before and the meter reading after filling up and submit to the Utility Billing office at [adietz@cityofnewbaltimore.org](mailto:adietz@cityofnewbaltimore.org) **Please Note:** *if the property has a sprinkler meter, there is no eligibility for a pool fill credit as sewer charges are not included on the sprinkler bill.*

### Snow Birds:

If you are leaving town for an extended period of time, please contact the Utility Billing office at 586-725-2151 ext. 111 or [adietz@cityofnewbaltimore.org](mailto:adietz@cityofnewbaltimore.org) so you do not receive an estimated bill while you are away.

### Sprinkler Meters:

Sprinkler meters are available through the Building Department at 586-725-2151 ext. 105. Installing a sprinkler meter will help reduce utility bills as no sewage is charged to the sprinkler account for outside water usage (*pool fills, watering lawns, washing cars, etc.*)